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Benefit From Our Experience

March 7, 2002

Rex Havens
107 Windridge Drive
Washington, IL 61571

Dear Rex:

I wanted to thank you for a wonderful performance at ACI's Employee Recognition dinner. Your performance was very professional and enjoyable. We all laughed so hard our jaws hurt by the end of the night. We have never had so many great comments about a performer. Everyone was very pleased.

We have so many different "types" of personalities in the construction field, that it is hard to please everyone, but you did. Thanks again for a great performance.

Sincerely,

ACI MECHANICAL, INC.

A handwritten signature in blue ink that reads 'Marianne Harrison'. The signature is written in a cursive, flowing style.

Marianne Harrison
Human Resources Assistant