

TOSHIBA

TOSHIBA AMERICA BUSINESS SOLUTIONS, INC.
TONER PRODUCTS DIVISION

901 NORTH FOSTER STREET, MITCHELL, SOUTH DAKOTA 57301
TELEPHONE: (605) 996-7731
FAX: (605) 995-2039

May 28, 2001

Mr. Rex Havens
Nice Dog Productions
9 Allen Bend Place
Decatur, IL 62521

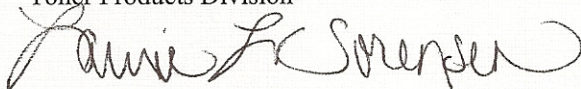
Rex,

We, at Toshiba America Business Solutions, Inc., Toner Products Division, Mitchell, South Dakota, wanted to express our sincere appreciation to you for your comedy act at our Partners Plus + group in Minneapolis!

'Your comedy show for our Partners Plus + Award Ceremony, at the Minneapolis Hilton Hotel, was hilarious! The personalized anecdotes we gave to you (some of our Partners' humorous stories) were impressively incorporated into your comedy routine. Our Partners were still laughing about your performance long after the ceremony ended. Thanks for helping to make our PP+ conference a tremendous success!'

Looking forward to having you back again,

Toshiba America Business Solutions, Inc.
Toner Products Division



Laurie L. Sorensen